

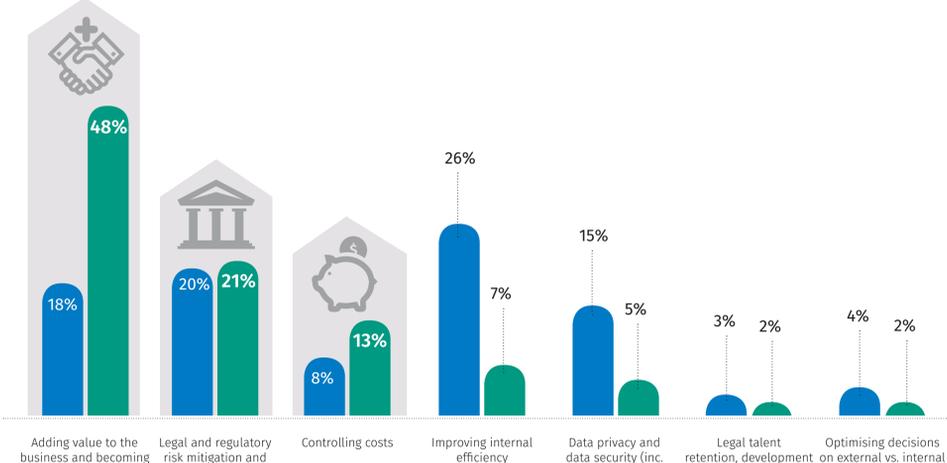
General Counsel Barometer 2019 Findings

# Europe's legal departments need technology to support strategic goals

## Adding value to the business and becoming a strategic business partner is the #1 priority for general counsel

What will be the top three priorities of your legal department over the next 12 months?

Rank 1 (2017)  
Rank 1 (2019)



## The rise of legal operations as a key role

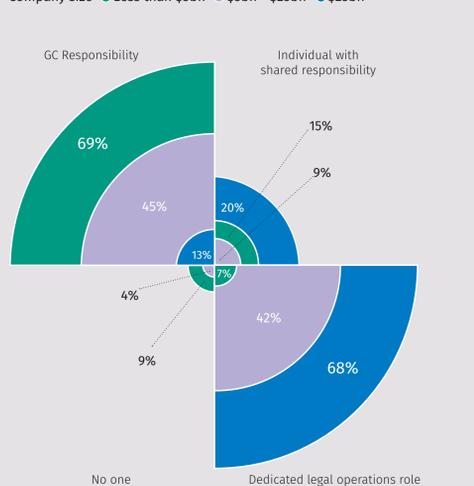
How does your department manage the role of legal operations (legal department management)?

2017  
2019



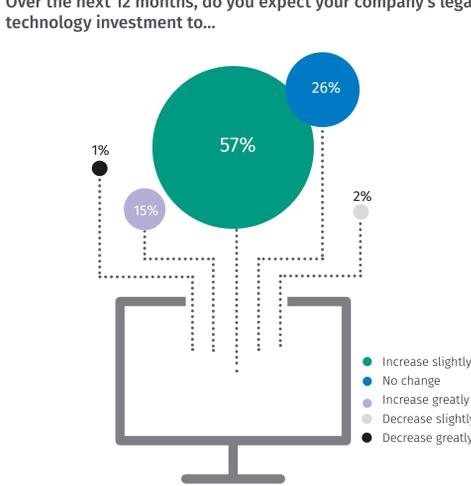
## Who takes responsibility for legal operations?

Company size: Less than \$5bn, \$5bn - \$25bn, \$25bn+

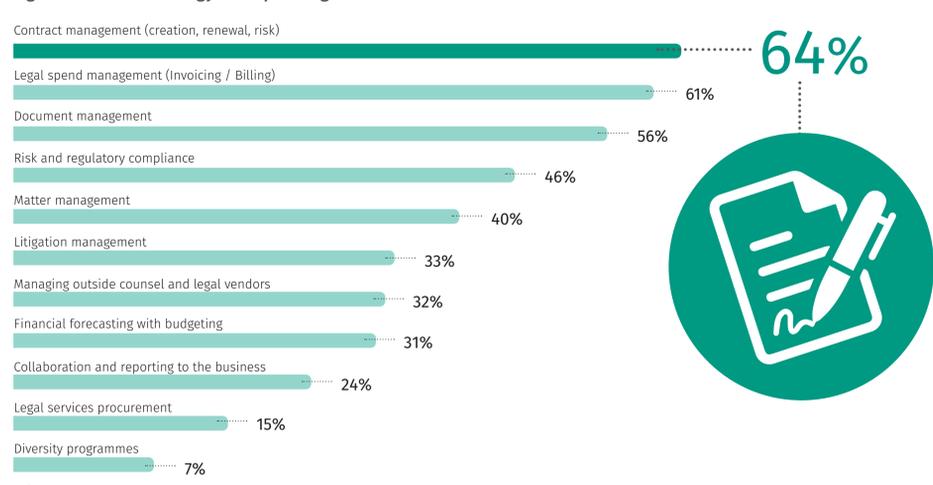


## A continued focus on technology

Over the next 12 months, do you expect your company's legal technology investment to...

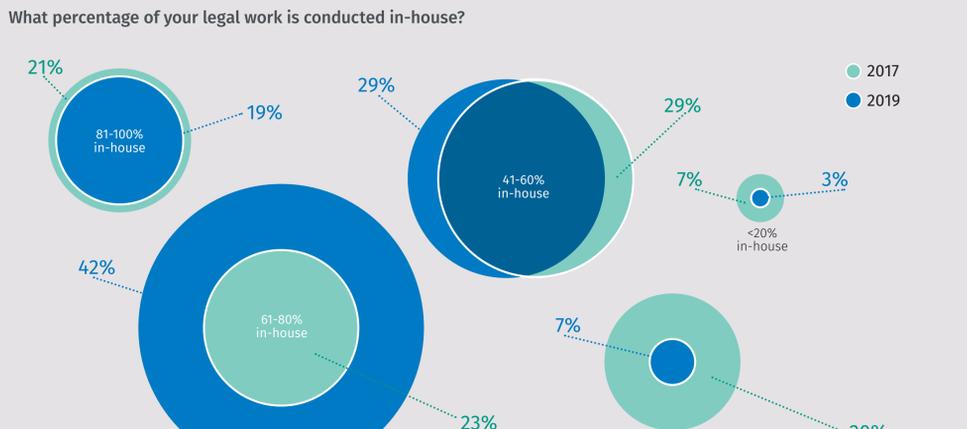


## Which of the following, if any, types of work and responsibilities does your legal team use technology to help manage?



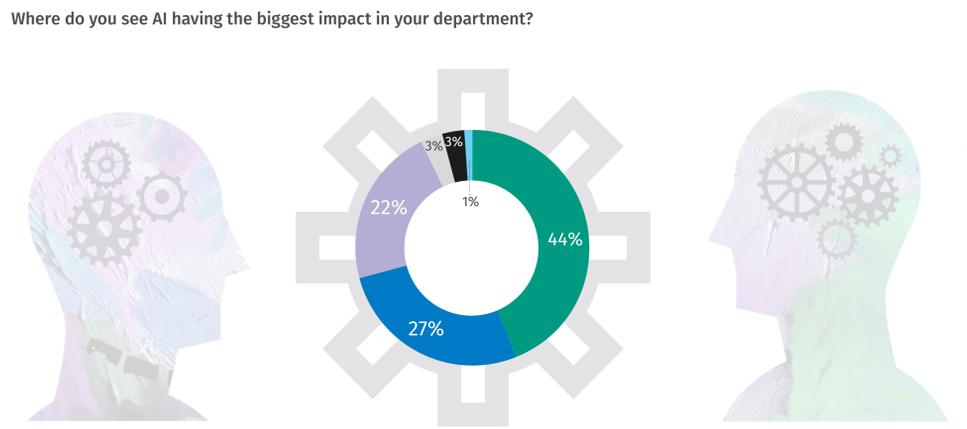
## Sophisticated legal technology is enabling more work to be conducted in-house

What percentage of your legal work is conducted in-house?



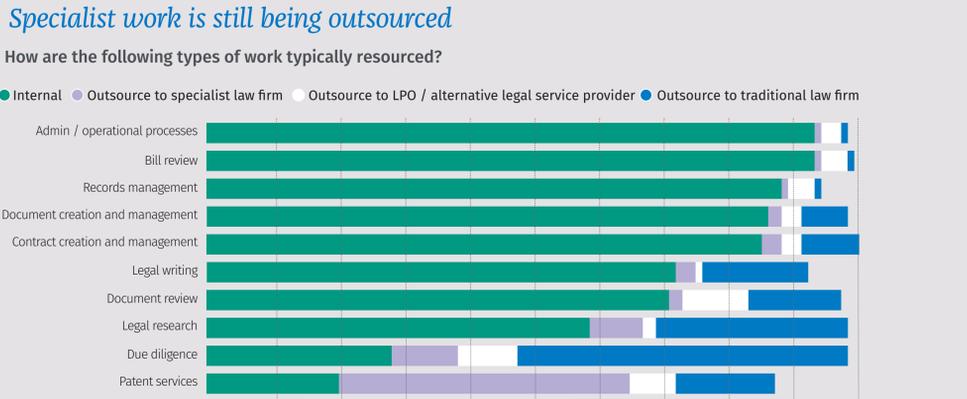
## The growing role of AI technologies

Where do you see AI having the biggest impact in your department?



## Specialist work is still being outsourced

How are the following types of work typically resourced?



## Conclusion

There was a significant rise in the number of general counsel who felt their roles would become more strategic over the next three years and, as before, the level of investment in technology was expected to increase. The rise of legal operations is connected to the general counsel increasing strategic focus, and having a dedicated legal operations role allows the general counsel to concentrate more on strategic priorities, while still managing operations.

With legal technology solutions beginning to provide a lending hand, general counsel will reap the benefits in three ways:

- Legal technologies will help reduce the total cost of their legal operations.
- The increased efficiencies gained across the legal process will provide general counsel and their teams more dedicated time toward strategic initiatives.
- The enhanced reporting analytics achieved will enable general counsel to undertake impactful initiatives to benefit the wider organisation.

This infographic is a snapshot of findings from the General Counsel Barometer 2019. The full 20-page report contains findings further findings in the areas of legal priorities, processes, and spend and firm management with findings broken down by sector, company size and country, and commentary from European general counsel. Download it for free at <https://www.wkelmsolutions.com/whitepaper-general-counsel-barometer-2019>